

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONNA AND KENNETH HOPPER)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2006-00350
)	
AT&T COMMUNICATIONS OF THE)	
SOUTH CENTRAL STATES, LLC)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

AT&T Communications of the South Central States, LLC ("AT&T ") is hereby notified that it has been named as defendant in a formal complaint filed on July 14, 2006, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, AT&T is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 19th day of July, 2006.

ATTEST

By the Commission


Executive Director

RECEIVED

JUL 14 2006

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION
PUBLIC SERVICE
COMMISSION

In the matter of:

Donna and Kenneth Hopper
(Your Full Name)

COMPLAINANT

VS.

AT & T
(Name of Utility)

DEFENDANT

Case No. 2006-00350

COMPLAINT

The complaint of Kenneth and Donna Jo Hopper respectfully shows:
(Your Full Name)

(a)

Donna Hopper
(Your Full Name)

305 Upper Catlett ST, Hickman, KY 42050
(Your Address)

(b)

AT & T
(Name of Utility)

P.O. Box 8212, Aurora, IL 60572 - 8212
(Address of Utility)

(c)

That: On May 18th 2006 AT & T
(Describe here, attaching additional sheets if necessary.)

changed our internet access number
the specific act, fully and clearly, or facts that are the reason

to a long distance number. We had internet
and basis for the complaint.)

service with AT & T over a year and paid
a \$14.95 a month charge. On May 18th

Continued on Next Page

My complaint:

On May 18th, 2006 AT&T changed our internet access number to a long distance number. We had internet service with AT&T for over a year and paid a \$14.95 a month charge.

On May 18th that access number became long distance without our knowledge and huge long distance charges were billed to us. From May 18th to June 6th we were unaware these charges were being incurred.

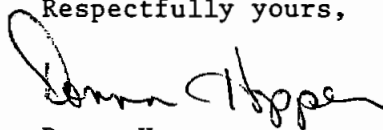
I buy and sell on Ebay and spend many hours on the internet. When the first bill arrived on June 6th, I tried to get some help from AT&T, they were rude and nonresponsive, to say the least. We finally cancelled their service on June 12th.

Our questions are simple and our request small. How can a person turn on their computer and have access to the internet every day for over a year and pay only \$14.95 a month for this service and then all of a sudden be expected to pay outrageous charges for the same service they have enjoyed up until May 18th.

We ask only for relief from the excessive long distance charges for only using our internet service that we had a history of trusting. We were totally unaware long distance charges were being totaled on our bill and nothing was ever done to make us aware that this could happen to us.

Thank you very much for reading this letter and hopefully you can help us.

Respectfully yours,



Donna Hopper

Formal Complaint

Kenneth & Donna Hopper vs. AT & T

Page 2 of 2

that number became long distance without our knowledge & huge long distance charges were billed to us. From May 18th to June 6th we were unaware. I buy & sell on E-Bay and spend lots of time on the Internet. When the first bill arrived I tried for days to get some help from AT & T. They were rude and nonresponsive to say the least. We cancelled their service on June 12th.

Wherefore, complainant asks Relief from the excessive

(Specifically state the relief desired.) (270) 415-3110

long distance internet charges (Paducah number) and to be removed from our bills. I feel we should be reimbursed for ONLY \$14.95 per month as our initial payment was for the internet service with NO long distance charges.

Dated at Hickman, Kentucky, this 11th day
(Your City)

of July, 2006
(Month)

Donna Joe Hopper
(Your Signature)

(Name and address of attorney, if any)

Before the Public Service Commission

(Insert name of complainant))
Complainant)
) No. _____
vs.) (To be inserted by
) the secretary)
(Insert name of each defendant))
Defendant)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at _____, Kentucky, this _____ day
of _____, 19 _____.

Kenneth Hopper / Donna Hopper
(Name of each complainant)

(Name and address of attorney,
if any)

Your AT&T Statement

April 27 - May 26, 2006

at&t

#BWNCFM

#47141051285010#047224 01 AT 0 308 B00268 87 AB7ZE

|||||

KENNETH HOPPER
305 UPPER CATLETT ST
HICKMAN KY 42050-1223

Customer ID: 7

Page 1 of 9

Customer Service: 1 800 288-2747

Text Phone (TTY): 1 800 833-3232

Internet Address: www.att.com

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Summary of charges

Previous balance	132.08
Payments	p 8 -130.80
UNPAID BALANCE DUE UPON RECEIPT	\$1.28
AT&T Local Services	p 4 31.62
AT&T Long Distance Services	p 6 171.90
AT&T Internet Access Services	p 8 14.95
Current charges due Jun 20, 2006	\$218.47
Total amount due	\$219.75



Extra! Extra!

For collect calls just dial
down the center 1 800
C-A-L-L-A-T-T. Continued

Your savings and benefits

Never Mail Another Check to Pay Your AT&T Bill.
For the ultimate convenience, enroll in AT&T Automatic Bill
Payment (ABP) and have your future payments automatically
deducted from your enclosed check. To enroll, check the box
and sign on the line on the back of the remittance coupon, and
return with your payment. Or sign up for online billing to review
and pay your bill each month by logging onto your AT&T Online
Billing account at <http://www.att.com/remitdoc>



Benefit news

Why more customers are
choosing online billing!
Simply visit
<http://www.customerservice.att.com> to manage or set
up your online account

Detach and return with payment

Please write your customer ID on your check or money order
made payable to AT&T. Do not send cash. Do not staple this
portion to your payment. Thank you.

Total amount due	\$219.75
Date due	June 20, 2006

Amount enclosed: \$

|||||

AT&T
PO BOX 8212
AURORA IL 60572-8212

|||||

Continues on back



at&t

KENNETH HOPPER
Apr 27 - May 26, 2006

Customer ID: 270 236-6938

☐

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new address on back.

Save your check! Visit
www.att.com/remitdoc

47141051285010010100000021975000002184700000219751

AT&T Long Distance Services

Apr 27 - May 26, 2006

Charges for 3

AT&T One Rate® Plan calls150.80
Other charges and credits2.71
Taxes and surcharges18.39
Total AT&T Long Distance Services\$171.90

AT&T One Rate® Plan calls

Description	Amount
AT&T One Rate® Plan	3.95
monthly fee May 26 - Jun 25, 2006	
Direct dialed calls	146.85

Total AT&T One Rate® Plan calls\$150.80

Direct dialed calls

	Date	Number called	Where	Time	Rate	Type	Min	Amount
8	Apr 26	502 425-7227	Louisville, KY	5:19pm	night	direct	25	3.50
9	Apr 26	731 538-4939	Hornbeak, TN	9:11pm	night	direct	19	.95
10	Apr 29	260 623-3878	Monroevl, IN	2:52pm	night	direct	24	1.20
11	Apr 29	260 623-3878	Monroevl, IN	3:38pm	night	direct	9	.45
12	Apr 30	731 538-4939	Hornbeak, TN	7:39pm	night	direct	7	.35
13	Apr 30	260 414-3417	Fort Wayne, IN	8:03pm	night	direct	1	.05
14	Apr 30	260 623-3878	Monroevl, IN	10:05pm	night	direct	8	.40
15	May 1	260 623-3878	Monroevl, IN	8:57am	night	direct	10	.50
16	May 1	260 623-3878	Monroevl, IN	8:56pm	night	direct	16	.80
17	May 2	260 623-3878	Monroevl, IN	12:22pm	night	direct	5	.25
18	May 3	260 623-3878	Monroevl, IN	6:18pm	night	direct	1	.05
19	May 7	813 310-8875	Tampa, FL	8:09pm	night	direct	1	.05
20	May 10	260 623-3878	Monroevl, IN	7:49pm	night	direct	1	.05
21	May 11	401 467-9022	Providence, RI	6:44pm	night	direct	1	.05
22	May 12	401 467-9022	Providence, RI	9:01pm	night	direct	1	.05
23	May 13	731 536-0266	Troy, TN	7:43pm	night	direct	1	.05
24	May 14	731 538-9940	Hornbeak, TN	11:25am	night	direct	2	.10
25	May 14	731 536-0266	Troy, TN	5:52pm	night	direct	1	.05
26	May 16	731 536-0266	Troy, TN	6:21pm	night	direct	7	.35
27	May 17	401 467-9022	Providence, RI	3:49pm	night	direct	1	.05
28	May 18	270 415-3110	Paducah, KY	5:48pm	night	direct	134	9.38
29	May 19	270 415-3110	Paducah, KY	6:49am	night	direct	59	4.13
30	May 19	270 415-3110	Paducah, KY	8:20am	night	direct	3	.21
31	May 19	270 415-3110	Paducah, KY	10:32am	night	direct	224	15.68
32	May 19	270 415-3110	Paducah, KY	2:55pm	night	direct	63	4.41
33	May 19	270 415-3110	Paducah, KY	5:08pm	night	direct	86	6.02
34	May 19	270 415-3110	Paducah, KY	7:19pm	night	direct	5	.35
35	May 19	270 415-3110	Paducah, KY	7:54pm	night	direct	5	.35
36	May 20	270 415-3110	Paducah, KY	6:52am	night	direct	76	5.32
37	May 20	270 415-3110	Paducah, KY	12:39pm	night	direct	173	12.11
38	May 20	270 415-3110	Paducah, KY	4:32pm	night	direct	39	2.73
39	May 20	270 415-3110	Paducah, KY	6:05pm	night	direct	62	4.34
40	May 20	270 415-3110	Paducah, KY	7:23pm	night	direct	12	.84
41	May 21	270 415-3110	Paducah, KY	6:30am	night	direct	1	.07
42	May 21	270 415-3110	Paducah, KY	6:31am	night	direct	36	2.52

Direct dialed calls

	Date	Number called	Where	Time	Rate	Type	Min	Amount
43	May 21	270 415-3110	Paducah, KY	8:06am	night	direct	242	16.94
44	May 21	270 415-3110	Paducah, KY	12:50pm	night	direct	60	4.20
45	May 21	270 415-3110	Paducah, KY	3:03pm	night	direct	51	3.57
46	May 21	270 415-3110	Paducah, KY	6:14pm	night	direct	4	.28
47	May 21	270 415-3110	Paducah, KY	7:30pm	night	direct	13	.91
48	May 21	270 415-3110	Paducah, KY	9:54pm	night	direct	15	1.05
49	May 22	270 415-3110	Paducah, KY	6:48am	night	direct	207	14.49
50	May 22	270 415-3110	Paducah, KY	12:02pm	night	direct	74	5.18
51	May 22	270 415-3110	Paducah, KY	3:07pm	night	direct	93	6.51
52	May 22	270 415-3110	Paducah, KY	5:15pm	night	direct	12	.84
53	May 22	270 415-3110	Paducah, KY	6:20pm	night	direct	8	.56
54	May 22	270 415-3110	Paducah, KY	7:28pm	night	direct	20	1.40
55	May 22	270 415-3110	Paducah, KY	10:01pm	night	direct	7	.49
56	May 23	270 415-3110	Paducah, KY	8:02am	night	direct	163	11.41
57	May 23	270 415-3110	Paducah, KY	8:22pm	night	direct	14	.98
58	May 23	270 415-3110	Paducah, KY	9:04pm	night	direct	4	.28
							2,106	\$146.85

Other charges and credits

	Date	Description	Amount
59	May 26	Universal connectivity charge For an explanation of this charge, please call 1 800 532-2021 or visit http://www.consumer.att.com/connectivity_charge	1.22
60	May 26	Carrier cost recovery fee This fee helps recover costs for providing long distance service including expenses for regulatory fees, programs & compliance, connection & account servicing. This fee is not a tax or charge required by the government. For more information, call 1 800 854-9940.	1.49
			\$2.71

Taxes and surcharges

Description	Amount
Federal tax	4.74
Interstate Gross Receipts + applicable UCC	.16
Rate Inc. for School Tax	4.27
State tax	9.22
	\$18.39

Important information about your telephone service

You may contact AT&T to confirm your OCL designation (outside the city or municipal limits of the city or municipality listed a part of your address) and/or speak to an AT&T representative concerning your OCL status by calling 1 800 222-0300. If you indicate to AT&T that you reside outside the city or municipal limits of the city or municipality listed as part of your address, AT&T will follow that indication, unless overridden by the relevant taxing authority.

Paying by check authorizes AT&T to send the information from your check electronically to your bank for payment. Your account will be debited in the amount of your check and the transaction will appear on your bank statement. Your original check will be destroyed once processed, and you will not receive your cancelled check back. If we cannot post the transaction electronically, you authorize us to present an image copy of your check for payment. If you have further questions regarding this process, or if you do not wish to participate in AT&T's check conversion program please call 1 800 201-2367.

From time to time, we develop new offers and make pricing changes that you may want to know more about. We've set up a special web site to help you get the most out of your AT&T services - please visit us online at <http://www.att.com/home>



AT&T Internet Access Services

Apr 27 - May 26, 2006

AT&T Worldnet® Service	14.95
Total AT&T Internet Access Services	\$14.95

AT&T Worldnet® Service

Date	Description	Amount
61 Apr 4 - May 3	AT&T Worldnet® Service charges Account number P10474753308	14.95
		\$14.95

For questions about your Worldnet® internet service, please call 1 800 400-1447.

Payments

Date		Amount
May 2	Payment received - Thank you	-62.44
May 24	Payment received - Thank you	-68.36
		-\$130.80

Your selected service providers

Telephone No	Service	Provider	As of Date
	Local	AT&T	May 26, 2006
	Local toll	AT&T	May 26, 2006
	Long distance	AT&T	May 26, 2006

Handwritten signature and date: May 26, 2006

AT&T Local Services

Apr 27 - May 26, 2006

Charges for:

Basic service and calls	27.15
Custom calling features	0.00
Taxes and surcharges	4.47
Total AT&T Local Services	\$31.62

If you have questions concerning your AT&T Services or bill, please visit
<http://localhelp.att.net> for more information

Basic service and calls

Date	Description	Amount
1 May 26 - Jun 25	Local number portability service charge	.00
2 May 26 - Jun 25	Directory listing - standard	.00
3 May 26 - Jun 25	Call Plan Unlimited Plus	19.95
4 May 26 - Jun 25	Universal connectivity charge	.70
5 May 26 - Jun 25	FCC line charge	6.50
6 May 26 - Jun 25	Local connectivity charge	.00
The Local connectivity charge is a monthly per line charge implemented to recover increased connectivity costs associated with providing local service in your state. For an explanation of this charge, please call 1 888 301-0390.		
		\$27.15

Custom calling features

Date	Description	Amount
7 May 26 - Jun 25	Call block - 900/976	.00
		\$0.00

Taxes and surcharges

Description	Amount
Federal tax	.84
Rate Inc. for School Tax	.82
State tax	1.63
Local 911 charge	1.00
KY Lifeline Surcharge	.08
TRS/TDD Surcharge	.10
	\$4.47

For more information concerning your AT&T Local Taxes and Surcharges, please visit <http://localhelp.att.net>

Universal Service Fund costs related to the interstate gross receipts tax are calculated separately, using the appropriate universal connectivity charge rate.

Your AT&T Statement

May 27 - June 26, 2006

at&t

#BWNJCJFM

#47141051285010#087278 01 AB 0.317 800417 57 AB8NT

|||||

KENNETH HOPPER
305 UPPER CATLETT ST
HICKMAN KY 42050-1223

Customer ID: 2

5

Page 1 of 8

Customer Service: 1 800 222-0300

Text Phone (TTY): 1 800 833-3232

Internet Address: www.att.com

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Summary of charges

Previous balance		219.75
Payments		0.00
UNPAID BALANCE DUE UPON RECEIPT		\$219.75
AT&T Local Services	p 4	18.26
AT&T Long Distance Services	p 5	187.90
AT&T Internet Access Services	p 8	14.95
Current charges due Jul 21, 2006		\$184.59
Total amount due		\$404.34



Extra! Extra!

For collect calls just dial
down the center 1 800
C-A-L-L-A-T-T. Continued
r:

Failure to pay the balance due may result in negative reporting
to the credit bureau

Continues on back

Detach and return with payment

Please write your customer ID on your check or money order
made payable to AT&T. Do not send cash. Do not staple this
portion to your payment. Thank you.

Total amount due \$404.34

Date due July 21, 2006

Amount enclosed: \$

|||||

AT&T
PO BOX 8212
AURORA IL 60572-8212

|||||



KENNETH HOPPER
May 27 - Jun 26, 2006

Customer ID:

☐

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www.att.com/remitdoc

47141051285011540100000040434000001845900000404341

AT&T Long Distance Services

May 27 - Jun 26, 2006

Charges for:

AT&T One Rate® Plan calls	170.56
Other charges and credits	1.87
Taxes and surcharges	15.47
Total AT&T Long Distance Services	\$187.90

AT&T One Rate® Plan calls

Description	Amount
Direct dialed calls	170.56
Total AT&T One Rate® Plan calls	\$170.56

Direct dialed calls

	Date	Number called	Where	Time	Rate	Type	Min	Amount
8	May 24	270 415-3110	Paducah, KY	5:55am	night	direct	12	.84
9	May 24	270 415-3110	Paducah, KY	6:52am	night	direct	76	5.32
10	May 24	270 415-3110	Paducah, KY	5:06pm	night	direct	110	7.70
11	May 24	270 415-3110	Paducah, KY	7:02pm	night	direct	16	1.12
12	May 24	270 415-3110	Paducah, KY	9:10pm	night	direct	5	.35
13	May 25	270 415-3110	Paducah, KY	6:16am	night	direct	6	.42
14	May 25	270 415-3110	Paducah, KY	5:28pm	night	direct	20	1.40
15	May 25	270 415-3110	Paducah, KY	7:26pm	night	direct	3	.21
16	May 26	270 415-3110	Paducah, KY	6:50am	night	direct	11	.77
17	May 26	270 415-3110	Paducah, KY	8:20am	night	direct	4	.28
18	May 26	270 415-3110	Paducah, KY	1:33pm	night	direct	62	4.34
19	May 26	270 415-3110	Paducah, KY	4:09pm	night	direct	89	6.23
20	May 26	270 415-3110	Paducah, KY	7:48pm	night	direct	13	.91
21	May 26	270 415-3110	Paducah, KY	9:59pm	night	direct	5	.35
22	May 27	270 415-3110	Paducah, KY	6:41am	night	direct	6	.42
23	May 27	270 415-3110	Paducah, KY	7:28am	night	direct	36	2.52
24	May 27	270 415-3110	Paducah, KY	11:21am	night	direct	24	1.68
25	May 27	270 415-3110	Paducah, KY	1:32pm	night	direct	3	.21
26	May 27	270 415-3110	Paducah, KY	3:27pm	night	direct	6	.42
27	May 27	270 415-3110	Paducah, KY	5:03pm	night	direct	4	.28
28	May 27	270 415-3110	Paducah, KY	6:50pm	night	direct	15	1.05
29	May 27	731 538-4939	Hornbeak, TN	9:06pm	night	direct	16	.80
30	May 28	270 415-3110	Paducah, KY	5:50am	night	direct	14	.98
31	May 28	270 415-3110	Paducah, KY	8:44am	night	direct	5	.35
32	May 28	270 415-3110	Paducah, KY	9:29am	night	direct	7	.49
33	May 28	270 415-3110	Paducah, KY	11:07am	night	direct	9	.63
34	May 28	270 415-3110	Paducah, KY	1:56pm	night	direct	14	.98
35	May 28	270 415-3110	Paducah, KY	5:06pm	night	direct	7	.49
36	May 28	270 415-3110	Paducah, KY	8:03pm	night	direct	93	6.51
37	May 29	270 415-3110	Paducah, KY	6:26am	night	direct	5	.35
38	May 29	270 415-3110	Paducah, KY	7:42am	night	direct	82	5.74
39	May 29	270 415-3110	Paducah, KY	9:45am	night	direct	11	.77
40	May 29	270 415-3110	Paducah, KY	11:56am	night	direct	9	.63
41	May 29	270 415-3110	Paducah, KY	1:05pm	night	direct	33	2.31
42	May 29	270 415-3110	Paducah, KY	2:40pm	night	direct	10	.70
43	May 29	270 415-3110	Paducah, KY	3:39pm	night	direct	13	.91
44	May 29	270 415-3110	Paducah, KY	4:19pm	night	direct	9	.63

Direct dialed calls

	Date	Number called	Where	Time	Rate	Type	Min	Amount
45	May 29	270 415-3110	Paducah, KY	7:39pm	night	direct	6	.42
46	May 30	270 415-3110	Paducah, KY	6:14am	night	direct	107	7.49
47	May 30	270 415-3110	Paducah, KY	5:18pm	night	direct	12	.84
48	May 30	270 415-3110	Paducah, KY	8:14pm	night	direct	32	2.24
49	May 31	270 415-3110	Paducah, KY	6:37am	night	direct	8	.56
50	May 31	270 415-3110	Paducah, KY	7:35am	night	direct	128	8.96
51	May 31	270 415-3110	Paducah, KY	12:10pm	night	direct	26	1.82
52	May 31	270 415-3110	Paducah, KY	1:41pm	night	direct	76	5.32
53	May 31	270 415-3110	Paducah, KY	4:51pm	night	direct	36	2.52
54	May 31	270 415-3110	Paducah, KY	6:26pm	night	direct	61	4.27
55	Jun 1	270 415-3110	Paducah, KY	6:24am	night	direct	39	2.73
56	Jun 1	270 415-3110	Paducah, KY	5:13pm	night	direct	65	4.55
57	Jun 1	270 415-3110	Paducah, KY	7:13pm	night	direct	26	1.82
58	Jun 2	270 415-3110	Paducah, KY	6:45am	night	direct	43	3.01
59	Jun 2	270 415-3110	Paducah, KY	8:24am	night	direct	52	3.64
60	Jun 2	270 415-3110	Paducah, KY	9:17am	night	direct	3	.21
61	Jun 2	270 415-3110	Paducah, KY	9:22am	night	direct	33	2.31
62	Jun 2	270 415-3110	Paducah, KY	11:17am	night	direct	31	2.17
63	Jun 2	270 415-3110	Paducah, KY	3:48pm	night	direct	92	6.44
64	Jun 2	270 415-3110	Paducah, KY	5:47pm	night	direct	14	.98
65	Jun 2	270 415-3110	Paducah, KY	6:31pm	night	direct	7	.49
66	Jun 2	270 415-3110	Paducah, KY	7:30pm	night	direct	3	.21
67	Jun 2	270 415-3110	Paducah, KY	9:09pm	night	direct	9	.63
68	Jun 3	270 415-3110	Paducah, KY	5:54am	night	direct	7	.49
69	Jun 3	270 415-3110	Paducah, KY	6:55am	night	direct	135	9.45
70	Jun 3	270 415-3110	Paducah, KY	9:49am	night	direct	4	.28
71	Jun 3	270 415-3110	Paducah, KY	4:22pm	night	direct	23	1.61
72	Jun 3	270 415-3110	Paducah, KY	5:48pm	night	direct	54	3.78
73	Jun 3	270 415-3110	Paducah, KY	8:15pm	night	direct	27	1.89
74	Jun 4	270 415-3110	Paducah, KY	7:04am	night	direct	9	.63
75	Jun 4	270 415-3110	Paducah, KY	7:43am	night	direct	74	5.18
76	Jun 4	270 415-3110	Paducah, KY	10:13am	night	direct	3	.21
77	Jun 4	270 415-3110	Paducah, KY	10:39am	night	direct	18	1.26
78	Jun 4	270 415-3110	Paducah, KY	12:21pm	night	direct	42	2.94
79	Jun 4	270 415-3110	Paducah, KY	2:02pm	night	direct	114	7.98
80	Jun 4	270 415-3110	Paducah, KY	4:40pm	night	direct	6	.42
81	Jun 4	270 415-3110	Paducah, KY	7:51pm	night	direct	5	.35
82	Jun 4	270 415-3110	Paducah, KY	9:43pm	night	direct	10	.70
83	Jun 5	270 415-3110	Paducah, KY	7:14am	night	direct	54	3.78
84	Jun 5	270 415-3110	Paducah, KY	8:39am	night	direct	12	.84
85	Jun 5	270 415-3110	Paducah, KY	9:03am	night	direct	13	.91
86	Jun 5	270 415-3110	Paducah, KY	1:58pm	night	direct	24	1.68
87	Jun 5	270 415-3110	Paducah, KY	4:28pm	night	direct	7	.49
88	Jun 5	270 415-3110	Paducah, KY	5:06pm	night	direct	7	.49
89	Jun 5	270 415-3110	Paducah, KY	6:44pm	night	direct	4	.28
90	Jun 5	401 467-9022	Providence, RI	6:51pm	night	direct	20	1.00
91	Jun 6	731 335-3554	Union City, TN	8:47pm	night	direct	1	.05
92	Jun 6	731 886-0746	Union City, TN	9:15pm	night	direct	3	.15
							2,448	\$170.56

AT&T Local Services

May 27 - Jun 26, 2006

Charges for .

Basic service and calls	-16.29
Custom calling features	0.00
Taxes and surcharges	-1.97
Total AT&T Local Services	-\$18.26

Basic service and calls

	Date	Description	Amount
1	Jun 8 - Jun 25	Local number portability service charge	.00
2	Jun 8 - Jun 25	Directory listing - standard	.00
3	Jun 8 - Jun 25	Call Plan Unlimited Plus	-11.97
4	Jun 8 - Jun 25	Universal connectivity charge	-.42
5	Jun 8 - Jun 25	FCC line charge	-3.90
6	Jun 8 - Jun 25	Local connectivity charge	.00
		The Local connectivity charge is a monthly per line charge implemented to recover increased connectivity costs associated with providing local service in your state. For an explanation of this charge, please call 1 888 301-0390	
			-\$16.29

Custom calling features

	Date	Description	Amount
7	Jun 8 - Jun 25	Call block - 900/976	.00
			\$0.00

Taxes and surcharges

Description	Amount
Federal tax	-.50
Rate Inc. for School Tax	-.49
State tax	-.98
	-1.97

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Why more customers are choosing online billing!

Simply visit <http://www.customerservice.att.com> to manage or set up your online account. An online account puts you in charge 7 x 24! Just log in to check your order status, view, print and pay your bill online, look up a number you don't recognize, sort your calls and more. And if you sign up for Automatic Bill Payment, you can forget about late payments and the cost of stamps!

Products and services**Your current products and services**

Service type	Products	Comments
Non-telecomm Services	AT&T Worldnet® Service	

Changes since your last statement

Products	Activity status	Date
AT&T One Rate® Plan	removed on	Jun 26, 2006
AT&T One Rate Connections(sm) Plan	removed on	Jun 26, 2006
Call Plan Unlimited Plus	removed on	Jun 8, 2006

Donna Hager
201 Upper Collier St
Helena, KY 42300-1223

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Public Service Commission
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P.O. Box 615
Frankfort, KY
40602-0615
Attn: Ginny Smith